

Unused Item Return Form

You should use this form if you are returning an item to Internet Reptile and have changed your mind. Once the form has been completed please return it as soon as possible (and in any event no later than 7 days of requesting the return) to

Internet Reptile Returns, 57-58 Westminster Buildings, Theatre Square, Nottingham, NG1 6LG

TO SPEED UP YOUR RETURN PLEASE ENCLOSE YOUR ORIGINAL PACKING SLIP WHEREVER POSSIBLE

1. Your Details

Name:

Address:

Contact Email Address

Contact phone number:

Original Order Number or buyer ID

2. Item Details

Item Being Returned:

Please indicate whether you require a refund or an alternative item. If you require an alternative item please provide details here:

3. Conditions of return

The item being returned must be the original item purchased from Internet Reptile and be returned within 14 days of delivery. The responsibility for the safe return of the item is with the buyer and appropriate packaging and insurance should always be used. The item must be returned otherwise as new and unopened with any seals or shrink wrap fully intact; used items will be subject to a restocking fee.

4. Declaration

I confirm that I have read, understood and accepted the conditions of return above and understand that failure to comply with these may result in a rejection of my cancellation request.

Signed:

Dated: